



VILLE DE
MARSEILLE



Musées de Marseille

Withdrawal form

to be printed and completed in accordance with article IV-5 of the GTC, then sent (only if you wish to withdraw, following an order of **items**) to the following e-mail address :

billetterie-musees@marseille.fr

THE PURCHASER

Given name :

Surname :

Postal Address :

Postcode :

City :

In (City)..... , on (date of letter).....

Dear Sir or Madam,

On (insert date from your invoice, available via your customer account), I ordered, (description of the **item**, e.g : « Le catalogue de l'exposition Picasso ») :

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that I received on (**delivery date** shown in the parcel tracking system, which can be consulted via your customer account).

In accordance with article L. 221-18 of the Consumer Code, I am exercising my right of withdrawal.

Consequently, I would like to ask you to refund me as soon as possible and at the latest within 14 days following receipt of the item I am going to return, the sum of euros that I paid to you at the time of my order, (including the initial delivery costs), in accordance with the provisions of Article L. 221-24 of the French Consumer Code.

I undertake to return to you, at my expense, the item (name the **item** returned) :

.....

within 14 days of sending this form.

Yours faithfully.

Signature :